

# ActivPanel LX

User Guide

TP-3192 ActivPanel LX

V01

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## Overview

## Interfaces

#### **ActivPanel LX**





## Controls

#### **ActivPanel LX**

You can control the ActivPanel LX in the following ways:

- With the buttons on the control panel on the front of the device.
- With the buttons on the remote control.
- Using touch to manipulate menus and controls on screen.

You can access basic controls, as well as On-Screen Display (OSD) menus for adjusting audio and visual settings.

#### **Control panel**



The Power on/off button lights up to indicate whether the panel is powered on, in standby or in sleep mode.

	Power on	Standby	Sleep
Power on/off button	0	•	•



# Setup

## Installing batteries in the ActivPanel LX remote control



## Switching on the ActivPanel LX





## Connecting a laptop or desktop computer to the ActivPanel



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## Selecting an HDMI source

#### Selecting an HDMI source on the ActivPanel



#### Selecting an HDMI source using the remote control

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# Operation

## Accessing the menu

#### Accessing the menu using the remote control



## Changing visual, audio and interaction settings

#### Changing visual, audio and interaction settings from the ActivPanel



## Warranty, registration and support

## Warranty

- Promethean is confident in its product quality and to support this, offers an exceptional warranty for its parts and
  materials to be free of defects from date of installation (when registered). To view warranty information for your
  region, visit https://www.prometheanworld.com/activcare
- The installation of this product should be completed by a Promethean trained installer or other qualified installer. Promethean cannot warrant any fault occurring due to improper installation.
- This product is designed and manufactured to operate within defined design limits.
- Use of components not supplied by Promethean or not meeting minimum specifications may impact performance and affect the warranty.

## Registration

• To ensure you maximize the standard warranty offered or if you have purchased an enhanced warranty and need to activate it, please register the product within 90 days of installation at: http://registration.prometheanworld.com

## Support

- If your Promethean product suffers a fault, please visit our Support Portal for initial troubleshooting: https://support.prometheanworld.com
- If the troubleshooting does not correct the fault, please contact Promethean Technical Customer Support via our Support Portal: https://support.prometheanworld.com/contact

# Troubleshooting

## ActivPanel LX

If your ActivPanel LX is not operating correctly, please check the following table before contacting Technical Customer Support.

Problems	Solutions
No sound	<ul> <li>Try increasing the volume of the speaker.</li> <li>Check that the ActivPanel LX is not turned off.</li> <li>Check the ActivPanel LX volume level.</li> <li>Make sure the correct input is selected.</li> <li>Make sure the correct cables are properly connected.</li> </ul>
Remote Control does not work	<ul> <li>Make sure the batteries are correctly inserted.</li> <li>Take the batteries out and clean the terminals in the remote and the ends of the batteries.</li> <li>If reinserting the battery has no effect, please replace the battery.</li> </ul>
No power	<ul> <li>Make sure the AC power cable is securely connected to a power outlet.</li> <li>Make sure the AC socket is properly connected.</li> <li>Try another electrical device on the power outlet to ensure that there is an electrical current.</li> </ul>

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